

Troubleshooting guide

If your Landroid®M does not work correctly, follow the trouble shooting guide below. If the fault persists, contact your dealer. Refer to the Owner's Manual for Landroid®M component information.

Symptom	Cause	Action
Landroid®M turns on, but the Blade Disc does not move.	Landroid®M is searching for the Charging Base (except that you press the HOME button to make it go to the charging base, or the "Enable boundary cut" function is operating).	This is normal, Landroid®M needs to recharge, the Blade Disc does not rotate while it is searching for the Charging Base automatically.
Landroid®M vibrates.	Blades may be damaged. Check condition of the Blade Disc.	Check the Blades, and replace them if damaged . Remove debris and foreign objects from the blades and blade disc.
Grass is being cut unevenly.	Landroid®M does not work enough hours per day.	Add more hours to the mowing time.
	Mowing area is too big.	Try decreasing the size of the mowing area or adding more hours to the mowing time.
	Blades are dull.	Change all the Blades and screws in order to balance the Blade Disc.
	The cutting height is set too low for the length of the grass.	Raise the cutting height and then gradually lower.
	Grass or other object has wrapped around the blade disc.	Check the Blade Disc and remove the grass or other object.
The LED light on the Charging base does not turn on.	There is no power.	Check the power cord is connected properly to the charger and the charger is connected to a suitable power supply.
Green light flashing on charging base.	The Boundary Wire isn't connected.	Check the boundary wire has been connected correctly to the charging base. Check there are no breaks in the boundary wire.
Your Landroid®M is inside its territory but the display says "outside working area" and the LED is green.	The boundary wire ends are clamped incorrectly.	Reverse the boundary wire ends.
The charging time is far more than 2h.	Poor connection caused by debris on the Charging Strip.	Clean the Contact Pins located on the Charging Base and the Charging Strip on Landroid®M using a cloth.
	The charging protection program has activated due to high temperature.	Place the charging base in a shady area or wait until the temperature has cooled down.
The mower does not charge.	There is no power.	Check the power cord is connected properly to the charger and the charger is connected to a suitable power supply.
	Does not operate correctly while manually charging.	Refer to manual charging in Owner's manual.
Landroid®M is starting to have shorter run-times between charges.	Something is clogged in the Blade Disc.	Take off the Blade Disc and clean it. The grass is too high and too thick.
	Landroid®M is shaking heavily.	Check the blade disc and blades, remove debris and foreign objects from the blades and blade disc.
	The battery may be exhausted or old.	Replace battery.
Landroid®M is not operating at the correct time.	The clock is not set to the correct time.	Set the clock to the correct time.
	Programmed cutting times for Landroid®M are not correct.	Change the time settings for the mower to start and stop.
Landroid®M can not correctly dock with the Charging Base.	Environmental influences.	Restart Landroid®M.
	Poor connection caused by debris on the Charging Strip.	Clean the Contact Pins located on the Charging Base and the Charging Strip on Landroid®M using a cloth
The Green light on the Charging Base turns ON before charging is complete.	The charging base is overheating, the LCD will display "Over temperature".	Place the charging base in a shady area or wait until the temperature has cooled down.
Landroid®M runs outside the boundary wire. Landroid®M does not mow an area within a boundary wire zone. Landroid®M reverses or rotates erratically near the boundary wire.	The boundary wire of another Landroid®M or another branded robotic mower is positioned too closely.	Ensure your Landroid®M Boundary Wire has at least 0.5 m of spacing between the neighboring boundary wire.
	The boundary wire has been installed with tight corners.	Check the boundary wire to ensure the corners are smooth.
	In wet conditions, the boundary wire electric signal may leak were wire has been joined or repaired.	Check boundary wire joints. Insulate to provide a fully waterproof connection.
	There is boundary wire electric signal leakage due to broken insulation.	Repair damaged boundary wire insulation with insulation tape.
	The cutting area is larger than the allowable cutting area for Landroid®M.	Contact service agent.
Landroid®M wheels skid or damage lawn.	Foreign obstacles, such as twigs and branches may be lodged under Landroid®M.	Remove foreign objects from underside of Landroid®M.
	The lawn is too wet.	Wait until lawn has dried.
Landroid®M exits the boundary wire due to high speed when going down a hill.	The Boundary Wire is placed on a slope steeper than 25%(15°).	Reposition the Boundary Wire away from slopes that are steeper than 25%(15°). Please refer installation manual for details.